

# Crossroads Truck and Bus Ltd



## Training and Development

www.crossroads.co.uk

2010 Events

Being the Best Breakdown Training

Training Course

## Institute of Vehicle Recovery Core Modules VR1 VR2 VR3

Giving you the right training to complement your Business



From Training to Reality



The IVR have now become the accepted standard to instruct and train Rescue and Recovery Operators as part of the National Training and Certification Scheme specified by the National Highways Sector Scheme Sub-Committee (NHSS 17) The aim, is to provide Rescue and Recovery operators with the necessary knowledge and skills to improve standards of operation and safety throughout the industry

**Crossroads Truck and Bus Ltd** are one of the few approved training centres in the north that are accredited to train and certify Technicians on **VR1, 2 and 3 Core modules**. As part of our commitment to Health and Safety and Customer focus we have carried out extensive development of our own employees on road side awareness and we can now offer the same award winning training to our customers

See Details overleaf.....

**Crossroads Truck and Bus Ltd :- Winners of the 2009 Volvo Action Service Technician Award ( VASTA) competition**



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## About:- VR1, VR2, VR3

**The VR1 Module** deals with all aspects of Health and Safety as it applies to Vehicle Recovery. Operators must now be aware of the latest Health and Safety legislation and accident prevention.

**The VR2 Module** deals with the delivery of customer service in an effective and professional manner. The need to develop a positive working relationship with both the customer and colleagues and the need for early recognition of the customer's needs.

**The VR3 Module** deals with the Safety at the Roadside, the correct procedure to approach the scene and carrying out a risk assessment prior to recovering or repairing the vehicle.

- Each delegate has to pay a Operator Registration fee of **£35.00** ( this is a one off payment) (Discounts given to Block bookings)
- Certification of Modules VR1, VR 2 and VR3 costs **£45** (for all 3 modules on one Certificate) (Certification is every 5 years)
- The above includes Red ID cards
- **All above payable to the IVR ( UK Ltd)**
- **Cost of event including IVR registration £280+ VAT**
- **All the above prices are Plus VAT at the applicable rate**
- **Custom courses can be arranged without IVR certification, please contact us for details.**

For more information contact: **John Grist** or **Alan Barstow** on **01924 425000**

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### Crossroads Truck and Bus Training Centre

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**Events held throughout the year**